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To: Supporting People Commissioning Body - 28 January 2014

Subject: Commissioning Plan

Classification: Unrestricted

Summary

This report is to provide an overview of the second iteration of Commissioned Services commissioning intentions and plan for housing related support over the next three years. It gives the Commissioning Body a means to debate and develop the intentions and contribute to the planning for reshaping provision in Kent as Commissioned Services embarks on a process of change as part of a wider programme of public sector reform.

Recommendations:

The Commissioning Body is asked to:

- 1. Discuss and comment on the commissioning intentions**
- 2. Endorse the commissioning plan.**

1. Introduction

- (1) This is the second iteration of the commissioning plan and has been informed by the findings of the needs analysis carried out over the summer of 2013 and the consultation processes that took place.
- (2) Housing-related support has a significant contribution to make to the wider community resilience and sustainable communities agenda and reform will only be achieved by focusing on the importance of universal services in the lives of residents and the need for all partners to work together to shape communities that promote wellbeing for all.

2. Need for Change

- (1) The Needs Analysis conducted by the Chartered Institute of Housing has identified the following needs:
 - An increased focus on prevention in all cohorts
 - Better service pathways
 - Wider range of service models
 - Proactive work to access private sector accommodation
 - Services that can address the needs of users with high or complex needs
 - A central referral hub or portal

- Reassessment of long term services in partnership with Families and Social care.
 - Fundamental review of older person's services
 - A reshaping of the monitoring and quality framework fit for new contracting arrangements.
- (2) Current service models must change significantly to focus on prevention and early intervention and deliver personalised, responsive and flexible support that offers real choice and control to those who receive it.
- (3) This will be characterised by
- Accessible information and advice to all residents with support needs
 - A range of services that promote independence and prevent people needing ongoing or repeated support where this can be avoided
 - The importance of universal services in the lives of all residents especially those with support needs
 - The extension of choice and control for all residents' support needs
 - Greater partnership working to shape communities, with the needs of residents at the centre, creating an environment where all residents feel safe through a proactive approach to safeguarding
 - Ensuring that the delivery of services is cost effective
 - Clear pathways in, through and out of services
- (4) Current service models will be unaffordable and insufficient to meet future need. Developing services that are more flexible, that target prevention, early intervention and progress will improve outcomes. This will have a significant impact for the county council and partner agencies through:
- Fewer referrals for social care assessment.
 - Fewer people receiving packages of care.
 - Fewer emergency admissions (and readmissions) to hospital.
 - Smaller packages of care as a consequence of people using universal services and community support networks alongside their personal budgets.
 - Increasing numbers of people benefiting from recovery and rehabilitation services.

3. Commissioning intentions

- (1) The commissioning plan details a thematic focus on future commissioning Appendices 1 and 2. This approach will facilitate alignment with the processes, milestones and budgets of partner and stakeholder commissioners.
- Domestic Abuse
 - Homelessness including rough sleepers

- Learning Disability
 - Mental Health
 - Physical and Sensory Disability
 - Offenders
 - Older People
 - Young People at Risk and Teenage Parents
 - Substance Misuse
 - Gypsies and Travellers
 - Ex-Service Personnel
- (2) These themes will provide the basis for service improvements and redesign through:
- Rationalisation and reconfiguring existing services
 - Even distribution of services across the County
 - Clear referral pathways into services
- (3) Consultation on service design for each cohort will take place as part of the tendering exercises. A proposed timetable for this work is set out in Appendix 3.
- (4) Services for those experiencing domestic abuse will be the first to be redesigned. Appendix 4 gives further detail on the proposed procurement plan for these services.

4 Finance

- (1) The County Council has consulted on the 2014/15 budget with a proposal for a reduction of £2.4m. The response to the consultation has yet to be published. The final budget allocation will be ratified by Council on 13 February 2014.
- (2) It is clear that the programme will have a strong role to play in delivering savings. This contribution will be made by driving better efficiencies in its services, commissioning jointly with others and in providing preventative services that avoid the need for later, more costly interventions.
- (3) In the event of unsustainable budget pressures it may be necessary to use the reserves to meet short term one-off pressures associated with commissioning.

5. Conclusion:

- (1) A second iteration of the commissioning plan has been developed arising from the needs analysis conducted during the summer.
- (2) A schedule containing timescales for delivery is proposed. Consultation on service design for each cohort will take place as part of the tendering exercises.

<h4>Recommendations</h4> <p>The Commissioning Body is asked to:</p>
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| <ol style="list-style-type: none">1. Discuss and comment on the commissioning intentions2. Endorse the commissioning plan |
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Background Documents

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Commissioning and Development Manager

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Appendix 1 Commissioning Intentions and Rationale

Appendix 2 Commissioning Plan

Appendix 3 Commissioning Chart

Appendix 4 Procurement plan for Domestic Abuse